

For Immediate Release

MTI, CASE AND SIM LIM SQUARE MEET TO DISCUSS NEXT STEPS

Minister of State for Trade and Industry Teo Ser Luck met with representatives from CASE and the Sim Lim Square Management Council today to discuss possible measures to deal with errant retailers.

2 During the meeting, Mr Teo Ser Luck said that the Government is studying ways to enhance the Consumer Protection (Fair Trading) Act (CPFTA). The parties agreed that it is also important for government agencies, CASE and Sim Lim Square Management Council to work closely together to promote fair trading and deter errant retailers.

3 Sim Lim Square Management Council was open to the suggestion by CASE President Mr Lim Biow Chuan, for owners to include a clause in their tenancy agreements which states that tenants have to observe and comply with all by-laws approved by the Management Council. Sim Lim Square Management Council would consider adopting this approach after consulting their legal counsel.

4 Sim Lim Square Management Council also shared plans to raise the service standards of their retailers. A training and accreditation programme could be rolled out to enable more retailers to qualify under their STARetailer scheme, which involves a code of conduct for retailers to promote honest and fair sales practices.

5 Mr Teo Ser Luck said, "We had a fruitful discussion today as all parties are aligned on the next steps to take in dealing with errant retailers. There were some good ideas raised, some of which could be taken in as part of the Government's review to enhance the Consumer Protection (Fair Trading) Act. I am glad that CASE and Sim Lim Square Management Council are coming together to take a strong stand against errant retailers, and to share ideas and explore possible actions that can be taken to deter such retailers from engaging in unfair business practices."

MINISTRY OF TRADE AND INDUSTRY
15 DECEMBER 2014

Media Contacts

Ms Joan Khor
Senior Assistant Director, Corporate Communications Division
Tel: 6332 7622, HP: 9187 0990
Email: joan_khor@mti.gov.sg



MOS Teo Ser Luck with CASE and Sim Lim Square Management Council members
Photo by MTI