

## **TEO SER LUCK MEETS WITH SIM LIM SQUARE MANAGEMENT COUNCIL ON ERRANT RETAILERS**

Minister of State for Trade and Industry Teo Ser Luck met with ten members from the Management Council of MCST (Sim Lim Square) today.

2 Earlier, the Management Council had sent a letter to the Ministry of Trade and Industry (MTI) to express their concern over the problem of a handful of errant retailers in Sim Lim Square and a plea for the authorities to look into this. During the meeting, the Management Council shared the challenges they faced over the years in dealing with the errant retailers. They also hoped that the laws could be strengthened to give harsher penalties to such retailers.

3 Mr Teo Ser Luck said, "Today's session was useful as we discussed how we could work together to curb errant retailers. Both sides agree that more effective measures must be in place as such unfair business practices cannot be allowed to continue unheeded. The Management Council could implement some preventive measures in the interim as well as take a strong stand against errant retailers." Sim Lim Square is exploring more efforts to raise consumer awareness and notify consumers of errant shops when they step into the mall.

4 "While the Police are investigating the case, we are also looking at enhancing our laws, strengthening the enforcement process and continuing with our engagement efforts. There needs to be a collective effort among the Government, CASE, industry players such as the malls' management, retailers and consumers. We urge consumers to continue exercising caution when making purchases, and retailers to be fair and professional." Mr Teo added.

5 Both sides agree on the need to better protect our consumers, both locals and tourists, but also the rights of the majority of the law-abiding retailers to uphold Singapore's reputation as a retail destination.

**MINISTRY OF TRADE AND INDUSTRY  
17 NOVEMBER 2014**

### **Media Contacts**

Ms Joan Khor  
Senior Assistant Director, Corporate Communications Division  
Tel: 6332 7622, HP: 9187 0990  
Email: [joan\\_khor@mti.gov.sg](mailto:joan_khor@mti.gov.sg)



MOS Teo Ser Luck with Sim Lim Square Management Council members  
*Photo by MTI*