

STATEMENTS OF COMMITMENT TO REDUCE REGULATORY BURDEN AND FOSTER A PRO-ENTERPRISE ENVIRONMENT

1. Deputy Prime Minister and Minister for Trade and Industry Mr Gan Kim Yong, who chairs the Inter-Ministerial Committee (IMC) on Pro-Enterprise Rules Review, announced three **Statements of Commitment** at the MTI Committee of Supply debate 2025.
2. To guide collective efforts across Whole-of-Government in reducing compliance burden, the IMC on Pro-Enterprise Rules Review has set three Statements of Commitment to address businesses' feedback on Government regulations, in consultation with regulatory agencies:
 - i. **First, all agencies should publish service standards for the processing of business regulatory applications.** Where feasible, service standards should be within 30 working days. The Annex includes a list of business regulatory applications with service standards within 30 working days.¹ Agencies will review and expand this list over time.
 - ii. **Second, all agencies should increase the validity period of business licences to a minimum of three years, with an aim towards five years where possible.** Where it is not feasible to have a minimum three-year validity period (e.g. due to public health, safety or security reasons, or where licensees have poor track records), agencies will explain why. Agencies can also continue issuing provisional licences to new businesses, before awarding a longer validity period during renewal.
 - iii. **Third, the Government will continue to streamline regulatory processes to minimise sequential regulatory approvals and duplicative information requests from multiple agencies.**
3. The Statements of Commitment will be complemented by three pillars of work to enhance the business support ecosystem to navigate Government regulations, namely:
 - i. The **Small and Medium-Sized Enterprises (SME) Pro-Enterprise Office**, which will be fully operational from 26 March 2025, will be the key coordination unit within the Government, working with the Pro-Enterprise Panel and regulatory agencies to aggregate business feedback and improve regulations at the systems level.
 - ii. **SME Centres**, operated by trade associations and chambers, to help SMEs navigate regulations with the support of SME Pro-Enterprise Office.

¹ The processing time will be tracked from the time when agencies receive complete and accurate documentation from the business applicant. The time taken by businesses to respond to agencies' clarifications will not be counted.

iii. **Digital platforms** to streamline licensing and regulatory transactions and serve businesses at scale, such as GoBusiness² and CORENET X³.

4. Mr Gan Kim Yong said, “The business operating environment has become more complex over the years. To better understand concerns from our businesses and support them in moving fast to seize economic opportunities, the Government has engaged our businesses extensively in the past year. The Statements of Commitment, developed in consultation with regulatory agencies, will assure businesses of the Government’s resolve to improve regulatory efficiency and reduce compliance burden, to enable our businesses to remain competitive in a more pro-enterprise environment.”

5. The IMC was formed in April 2024 to review cross-cutting regulatory issues and reduce compliance burden for businesses, especially SMEs. The Committee – comprising Deputy Prime Minister and Minister for Trade and Industry Mr Gan Kim Yong, Minister for Home Affairs and Law Mr K. Shanmugam, Minister for Transport and Second Minister for Finance Mr Chee Hong Tat, Minister for Manpower and Second Minister for Trade and Industry Dr Tan See Leng, Minister for National Development Mr Desmond Lee and Senior Minister of State for Trade and Industry & Culture, Community and Youth Ms Low Yen Ling – has since engaged more than 140 business leaders across 14 sectors for feedback on improving regulatory agility and strengthening Singapore’s regulatory framework. Regulatory agencies are reviewing all feedback and will provide updates in due course.

Annex: Business regulatory applications with service standards within 30 working days

MINISTRY OF TRADE AND INDUSTRY 5 March 2025

For media enquiries, please contact:
Naadiah Badib
Assistant Director
Communications and Engagement Division
E-mail: Naadiah_Badib@mti.gov.sg

² Licensing portal that aims to deliver a more user-friendly and efficient licensing experience for businesses.

³ One-stop, integrated digital platform that streamlines the regulatory approval process for building works.

Business regulatory applications with service standards within 30 working days⁴

Ministry of Health

S/N	Agency	Name of regulatory application
1	HSA	Medical Devices Class A Listing
2		Medical Device Class B Registration (via Immediate Evaluation Route)
3		Medical Devices Importer's Licence
4		Medical Devices Wholesaler's Licence
5		Medical Devices Manufacturer's Licence
6		Medical Devices Export Certificate
7		Medical Devices Free Sale Certificate
8		Medical Devices Approval to Import via Special Access Routes
9		Licence to Import Controlled Drugs
10		Licence to Export Controlled Drugs
11		Approval/Authorisation to Import Psychotropic Drugs
12		Approval/Licence to Export Psychotropic Drugs
13		Certificate of a Pharmaceutical Product
14		Certificate of Approval to Import of a Therapeutic Product/Authorisation to Import Restricted Substances
15		Approval to Import and Supply Unregistered Therapeutic Products for Patient's Use (Special Access Route)
16		Approval to Import a Therapeutic Product on Consignment Basis (Special Access Route)
17		Cell, Tissue or Gene Therapy Product (CTGTP) Class 1 Notification
18		Approval to Import Unregistered Class 2 CTGTP for Named Patient Use (Special Access Route)
19		Approval to Import a Registered Class 2 CTGTP on Consignment Basis (Special Access Route)
20		CTGTP Free Sale Certificate
21		Certificate for Exporter of Chinese Proprietary Medicine
22		Approval to Import Chinese Proprietary Medicines for Re-export
23		Clinical Trial Approval (for Therapeutic and Medicinal Products)
24		Clinical Trial Notification

⁴ The processing time will be tracked from the time when agencies receive complete and accurate documentation from the business applicant. The time taken by businesses to respond to agencies' clarifications will not be counted.

25		Clinical Research Material Notification
26		Medical Advertisement Permit
27		Sales Promotion Permit
28		Cosmetic Product Notification
29		Tobacco Retail Licence
30		Tobacco Import and Wholesale Licence

Ministry of Home Affairs

S/N	Agency	Name of regulatory application
1	SCDF	Fire Safety Plans Submissions
2		Temporary Fire Permit/Fire Safety Certificate

S/N	Agency	Name of regulatory application
3		Temporary Change of Use Permit
4		Fire Certificate
5		Minor Alterations or Additions
6		P&FM Storage Licences
7		P&FM Transport Licences
8		P&FM Import Licences
9		P&FM Pipeline Licences
10	SPF	Arms Licence
11		Debt Collection Licence & Approval
12		Explosives Licence
13		Explosive Precursor Licence
14		Liquor Licence
15		Public Entertainment Licence
16		Security Agency Licence
17		Security Service Provider Licence
18		Security Officer Licence
19		Private Investigator Licence
20		Private Investigation Agency Licence
21		Massage Establishment Licence & Approval
22		Secondhand Goods Dealer Licence & Approval
23		House to House Street Collection Licence
24		Authorisation of Security Officer to be deployed at Protected Area / Protected Place
25		Application for Approval of Competent Person (for Security-By-Design)
26		Application for Approval of Certificate of Works Completion (for Security-By-Design)
27	New Aircraft Operator Security Programme (AOSP) for new Airlines	

Ministry of Manpower

S/N	Agency	Name of regulatory application
1	CPFBS	CPF Submission Number – Mandatory Contributions
2	MOM	Work Permits (includes Migrant Workers, Performing Artistes)
3		Employment Pass/ S Pass
4		Training Employment Pass
5		Training Work Permit
6		ONE Pass
7		One-time Factory Registration
8		Renewable Factory Registration
9		Designated Insurer
10		Application for extension of suspension period of employees under S14(8)
11		Employment Agency Licence
12		Employment Agency Personnel Registration

Ministry of National Development

S/N	Agency	Name of regulatory application
1	BCA	CoreTrade Personnel
2		Structural plan approvals ⁵
3		Permit to operate of lifts, escalators and amusement rides
4		Building plan approvals ⁵
5		Temporary Occupation Permit (TOP) ⁵
6		Certificate of Statutory Completion (CSC) ⁵
7		Outdoor advertisement licences
8		Builder Licensing Scheme
9		Temporary building permits
10		Importer Licensing Scheme
11		Contractor Registration System (CRS)
12		Public Sector Panel of Consultants (PSPC)
13	CEA	Real Estate Salesperson Registration Approvals
14		Estate Agent Licence Approvals
15	HDB	Application to Rent Out or Change Tenancy of HDB Commercial Properties
16		Addition & Alteration Works at Commercial Properties
17		Application to Transfer Ownership or Sell HDB Commercial Properties
18		Application for Landowner Consent to Construct Outdoor Refreshment Area shelter for HDB Eating Houses
19	NParks	Cargo Clearance Permit [Import Permit for Plants & Plant Products]
20		CITES permit, including CITES import/export/re-export/permit, pre-signed CITES permits, certificate of origin for CITES Appendix III specimens, and certificate to facilitate trade in non-CITES specimens
21		Licence to Import/Export/Tranship Animals, Birds, Eggs and Biologics
22		Cargo Clearance Permit [Permit to import or export a consignment of live fish]
23		Phytosanitary Certificate
24		Approval at the Development Control stage ⁵
25		Cargo Clearance Permit [Permit to import or tranship carcasses, semen, fodder, dung, products of animals or birds, or articles or substances that are likely to convey or spread disease]

⁵ From 1 Oct 2025, all new projects with GFA $\geq 30,000\text{m}^2$ will be required to make regulatory submissions via CORENET X. From 1 Oct 2026, all new projects regardless of size will be required to make regulatory submissions via CORENET X. Under CORENET X, joint service standards for agencies to respond to the industry will be established, and the current single agency service standards will not apply.

26		Issuance of Compliance Certificate at the Certificate of Statutory Completion stage ⁵
27		Approval at the Building Plan stage ⁵
28		Licence for Pet Shop
29		NParks Research Permit
30		Licence to Treat Animals and Birds
31		Licence to Possess Veterinary Biologics
32		Farm Licence
33		Licence for Animal Exhibition
34		Licence to Import or Export Ornamental Fish
35		Licence for Veterinary Centre
36		Letters of Approval under Wildlife Act (s8 and s9)
37		Licence to Manufacture and Process Animal Feed
38		COPA (Comply with Control of Plants Act) Farm licence
39		Letters of Approval under Wildlife Act (s5)
40		Licence for Animal Research Facility
41		Restricted licence to Inoculate
42	URA	Development Applications (DA)
43		Change of Use (CU)
44		Category 3 Conservation Works
45		Housing Developer's Licence

Ministry of Sustainability and the Environment

S/N	Agency	Name of regulatory application
1	NEA	Licences and certificates for Ionising Radiation and Non-Ionising Radiation
2		Building Plan Clearances ⁵
3		Fumigation Permits
4		Hazardous Substance Permit
5		Lodgement for Minor Development Projects and Landed Property ⁵
6		Cleaning Business Licence
7		Hazardous Substance Licence
8		Vector Control Technician Licence
9		Environmental Control Coordinator Certificate
10		Environmental Control Officer – Specified Construction Sites
11		Aquatic Facility Licence
12		Vector Control Worker Certificate
13		General Waste Collector Licence
14		Toxic Industrial Waste Collector Licence
15		Vector Control Operator Certificate of Registration

16		Environmental Control Officer – Specified Premises
17		Toxic Industrial Waste Transport Approval
18		Fumigator Licence
19		Toxic Industrial Waste (Landfill)
20		Funeral Parlour Licence
21		Crematorium Licence
22	PUB	Building plan clearances for sewerage/drainage works
23		Approvals for plans to carry out specified activities near water pipes and sewers
24		Permission to work in public sewerage system
25		Vessel permit for entering reservoirs
26		Approval for works requiring earth control measures
27		Approval for temporary works affecting drains / within drainage reserves
28		Written approval for discharge of trade effluent into public sewerage system
29		Approval for events at reservoirs
30		Approval for rainwater harvesting
31	SFA	Food Import Permits
32		Export Certificates

Ministry of Trade and Industry

S/N	Agency	Name of regulatory application
1	EMA	Electrical installation /Supply installation licences
2		New Licenced Worker licences for successful applicants
3		Electricity Wholesaler Licence Application
4		Embedded Generation Status Application

S/N	Agency	Name of regulatory application
5	EnterpriseSG	Verification of weighing and measuring instruments used for trade
6		Registration/Renewal of Controlled Goods
7		Registration as Registered Supplier
8		Rubber Industry Act 1992 licences
9		Pattern registration of weighing and measuring instruments used for trade
10		Licence for foreign entities to set up a Representative Office in Singapore
11	HLB	Certificate of Registration and Hotel-Keeper's Licence (New application and Amendments)
12	JTC	Applying for Land for Temporary Use (via Tender)
13		Applying for (landowner) plan consent for development and renovation/fitting-out works, and factory converted dormitory
14		Requesting for building plans
15		Applying sublet by Lessee (exclude 3PFP)
16		Renewing sublet by Lessee (exclude 3PFP)
17		Renewing tenancy for high-rise space (straightforward cases) (Flatted Factory, Ramped Up Factory, Business Building, Terrace Workshop, Warehouse)
18		Renewing tenancy for landed (Land, LCB, Standard Factory)
19		Tenancy transfer for high-rise/landed
20		Applying for change or extension of use
21		SDC
22	STB	Tourist Guides Licence
23		Travel Agents Licence

Ministry of Transport

S/N	Agency	Name of regulatory application
1	CAAS	Unmanned Aircraft Activity Permit Class 1
2		Professional Pilot Licence
3		UA Pilot Licence
4		Aircraft Maintenance Licence
5		Certificate of Airworthiness (COA) (for new aircraft)
6		Foreign Operator Permit (FOP)
7		Dangerous Goods Permit (DGP)
8		Unmanned Aircraft Activity Permit Class 2
9	LTA	Permit for works on public streets
10		Permit for use of motor vehicles exceeding the width and length requirements
11		Development and Building Control – Streetworks ⁵
12		Development and Building Control – Infrastructure Protection ⁵
13		Development and Building Control – Parking ⁵
14		Heavy Vehicle Park Licence
15	MPA	Hydro-survey permit
16		Committee for Marine Projects (COMET) approval
17		Applications for ship-related services (e.g. application for bunker convention oil pollution certificate)
18		Applications for crew-related services (e.g. application for certificate of competency)
19		Applications for ship and crew dispensation and exemption